

From Qualitative to Quantitative:

Data Reveals Primary Care Nurse Contributions

❖ *Malia Davis, NP*

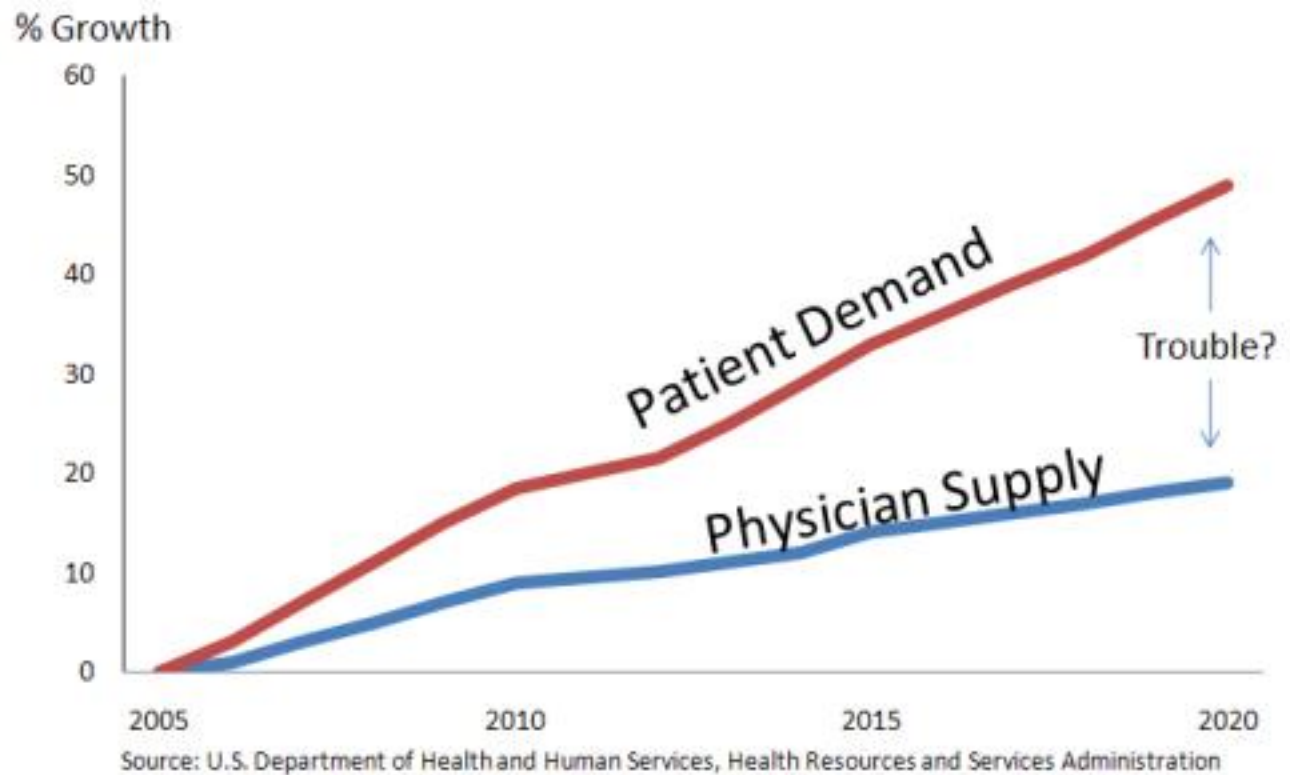
Director of Nursing Services and Clinical Team Development

❖ *Joni Paranka, RN, BSN*

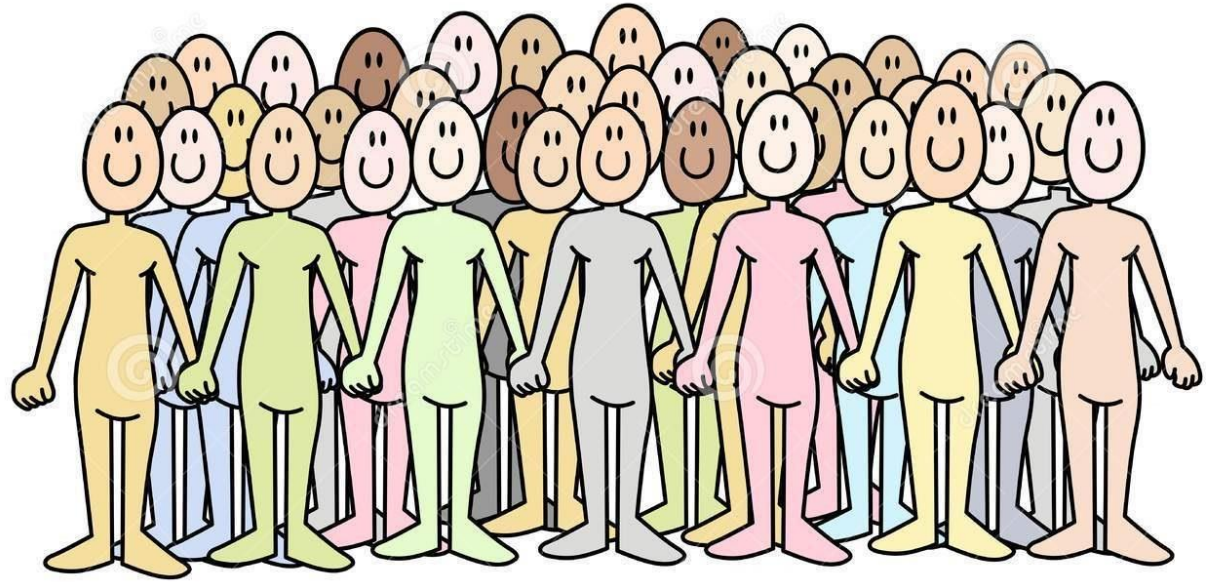
Assistant Nursing Director



CLINICA
family health



Trouble? Or, **opportunity** to meet needs with team based care and collaboration?



The increase in demand is a DESIRABLE outcome because we know “early and consistent utilization of primary health care services is associated with improved patient health outcomes, reduced health disparities, and more efficient spending of health care dollars” (Turner & Weinberg, 2013)



How should we manage the dilemma without overloading providers, putting off patients, or making nurses and other staff crazy? And how can data tracking help us monitor it?

Dashboard Elements

❖ **Nurse Visits**

❖ **Triage Tasks**

❖ **Co-Visits**

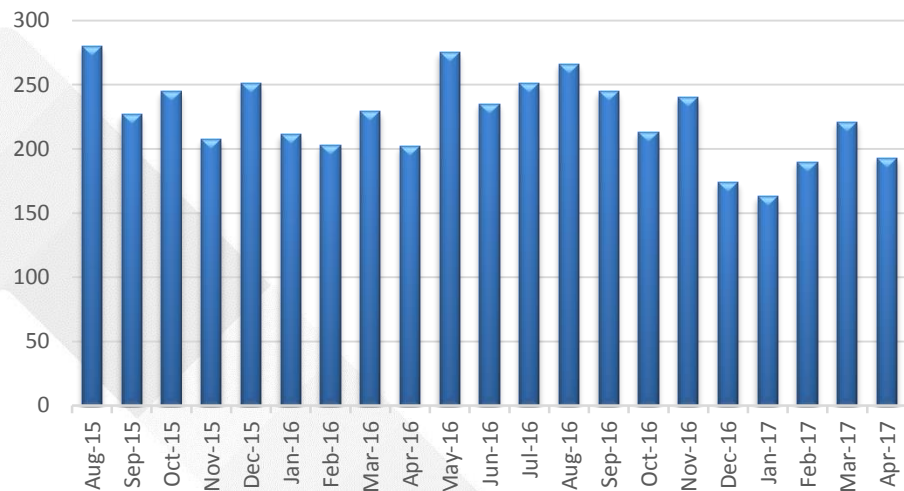
❖ **Medical Assistant Visits**

❖ **Provider Visits**

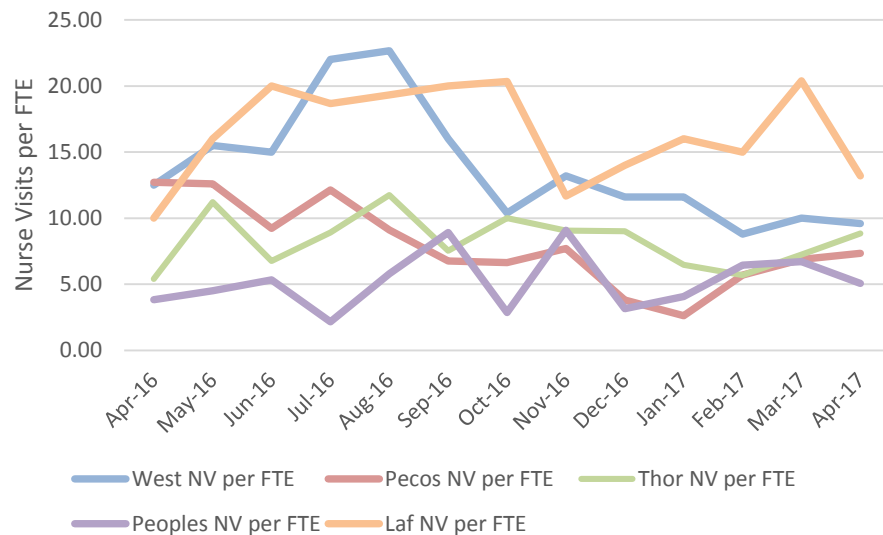
❖ **For each one:**

- Total for all 5 clinics per month
- Average number per pod by month
- Average number per full-time nurse by month

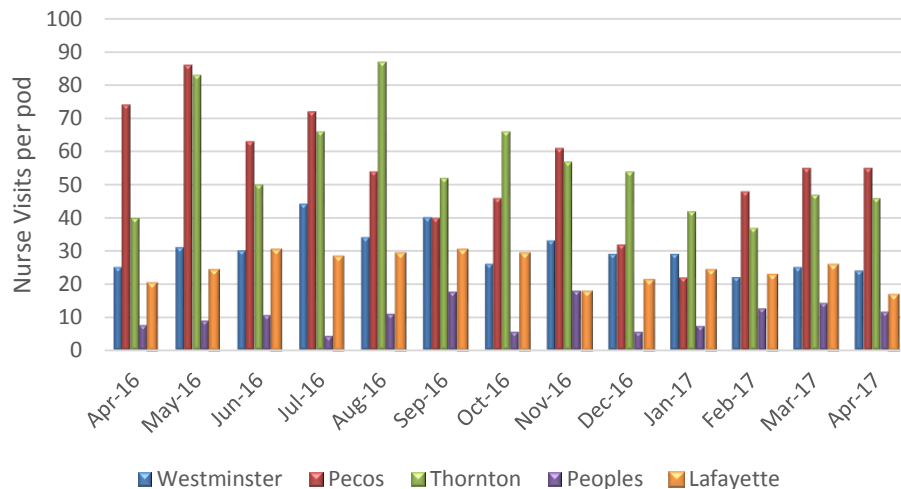
Total Clinica NV per Month



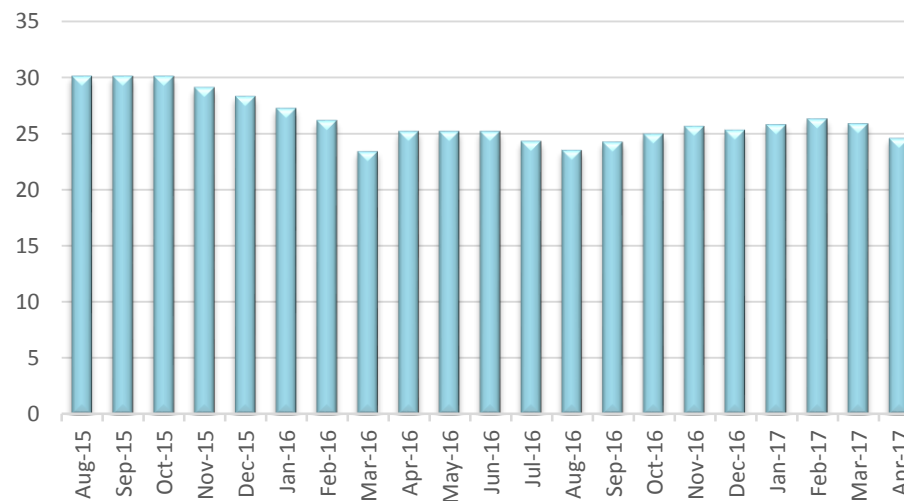
Avg NV Per RN FTE



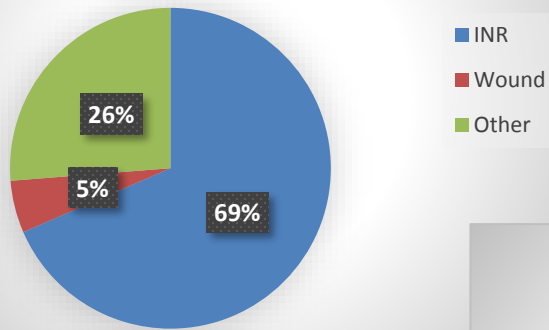
Average NV per Pod



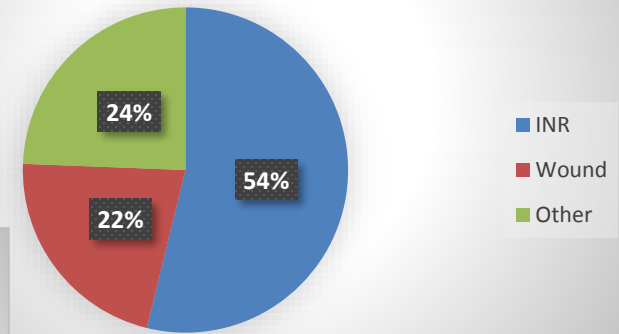
Total Clinica RN FTE per Month



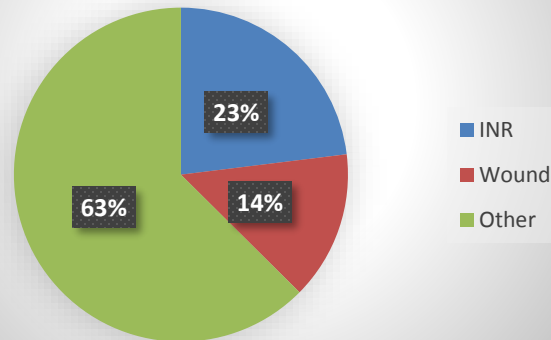
Laf NV Aug 2015 - April 2017



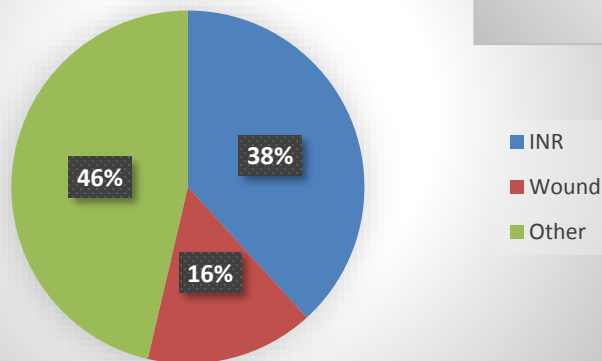
Pecos NV Aug 2015 - April 2017



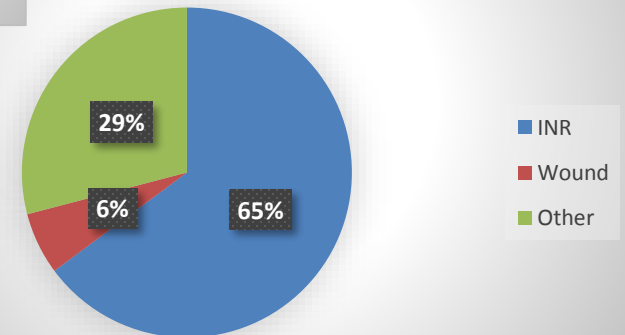
People's NV Aug 2015 - April 2017



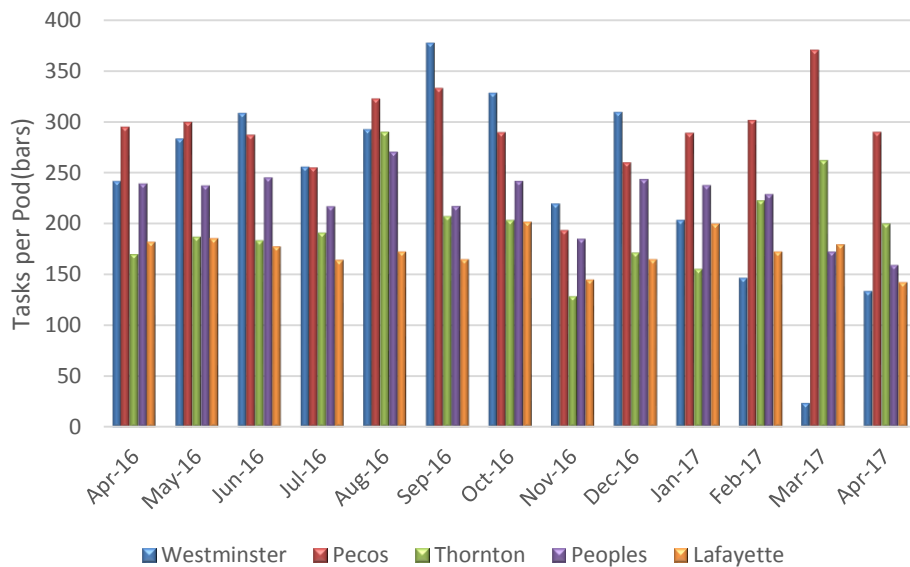
Thor NV Aug 2015 - April 2017



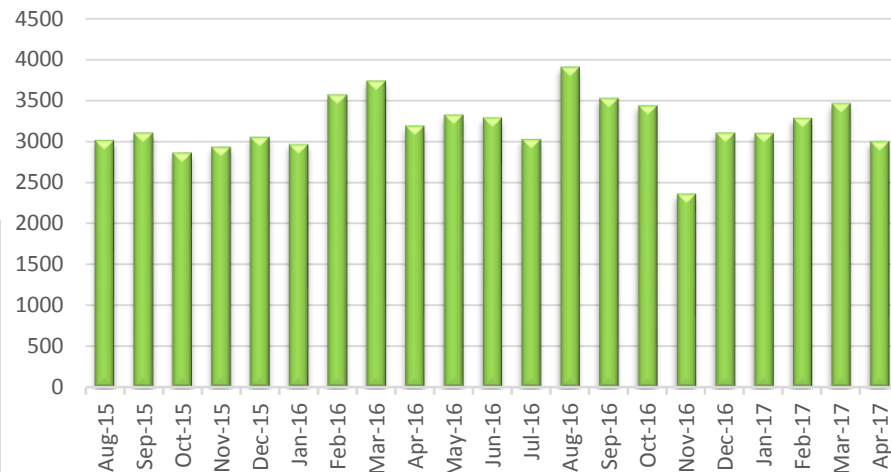
Westminster NV Aug 2015 - Feb 2017



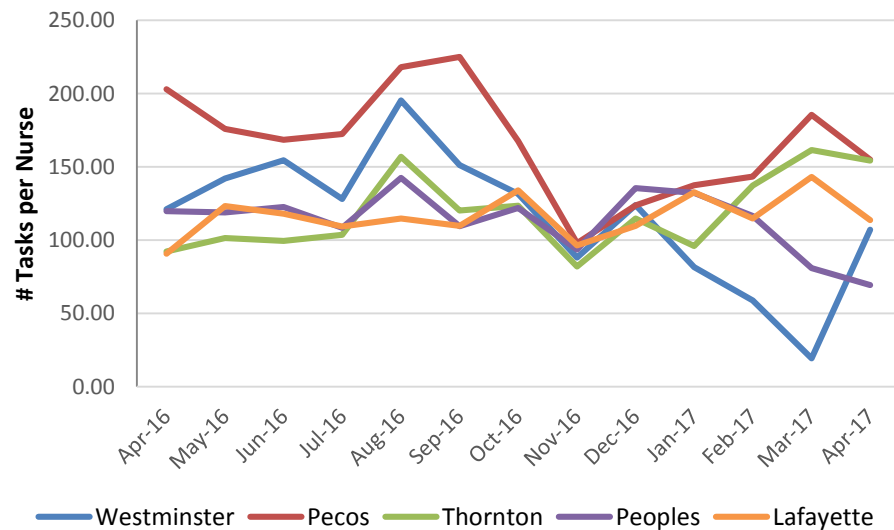
Average Tasks per Pod



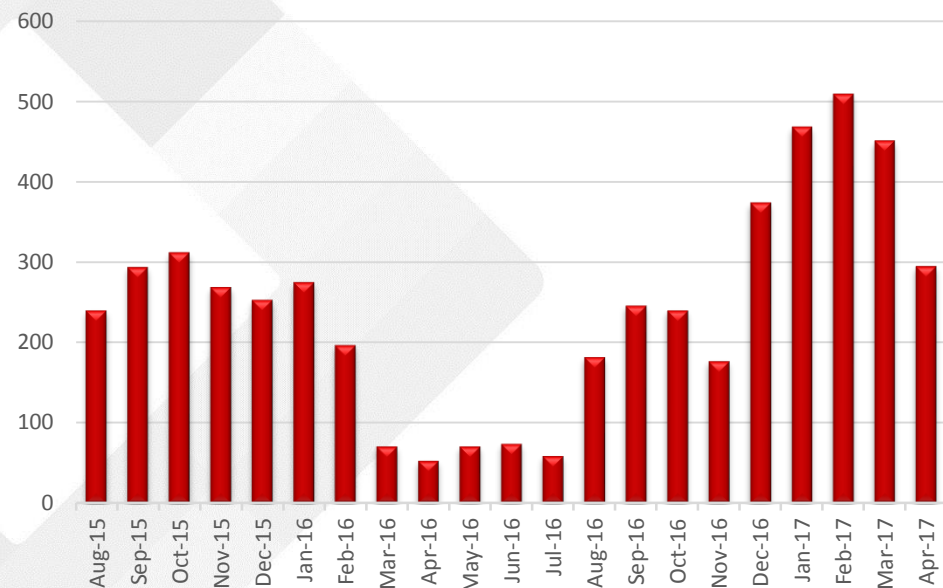
Total Clinica Tasks per Month



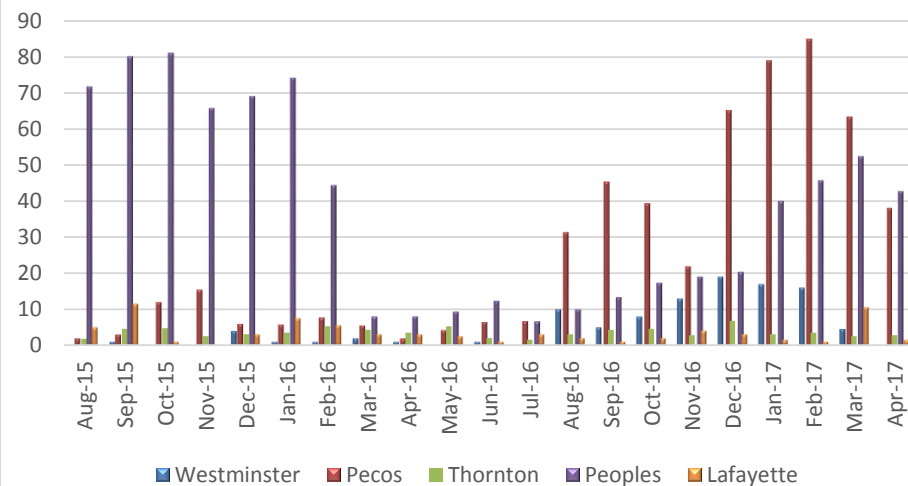
Avg Tasks per month per RN FTE



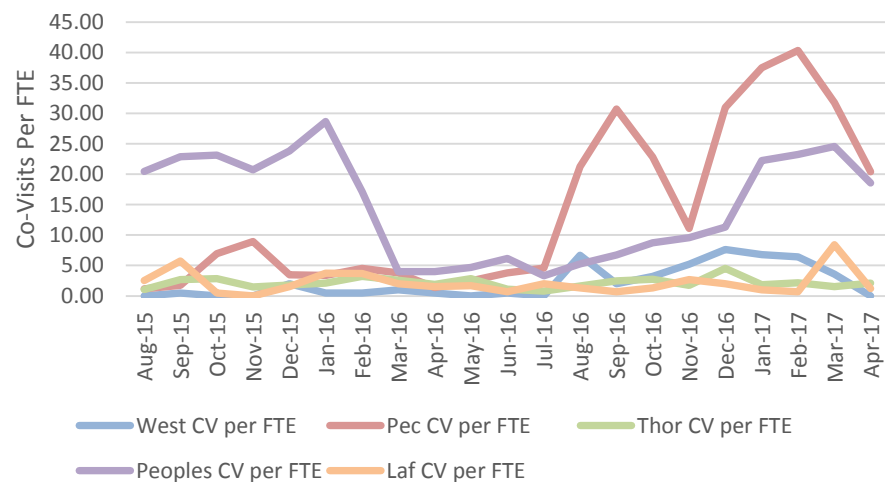
Total Clinica CV per Month



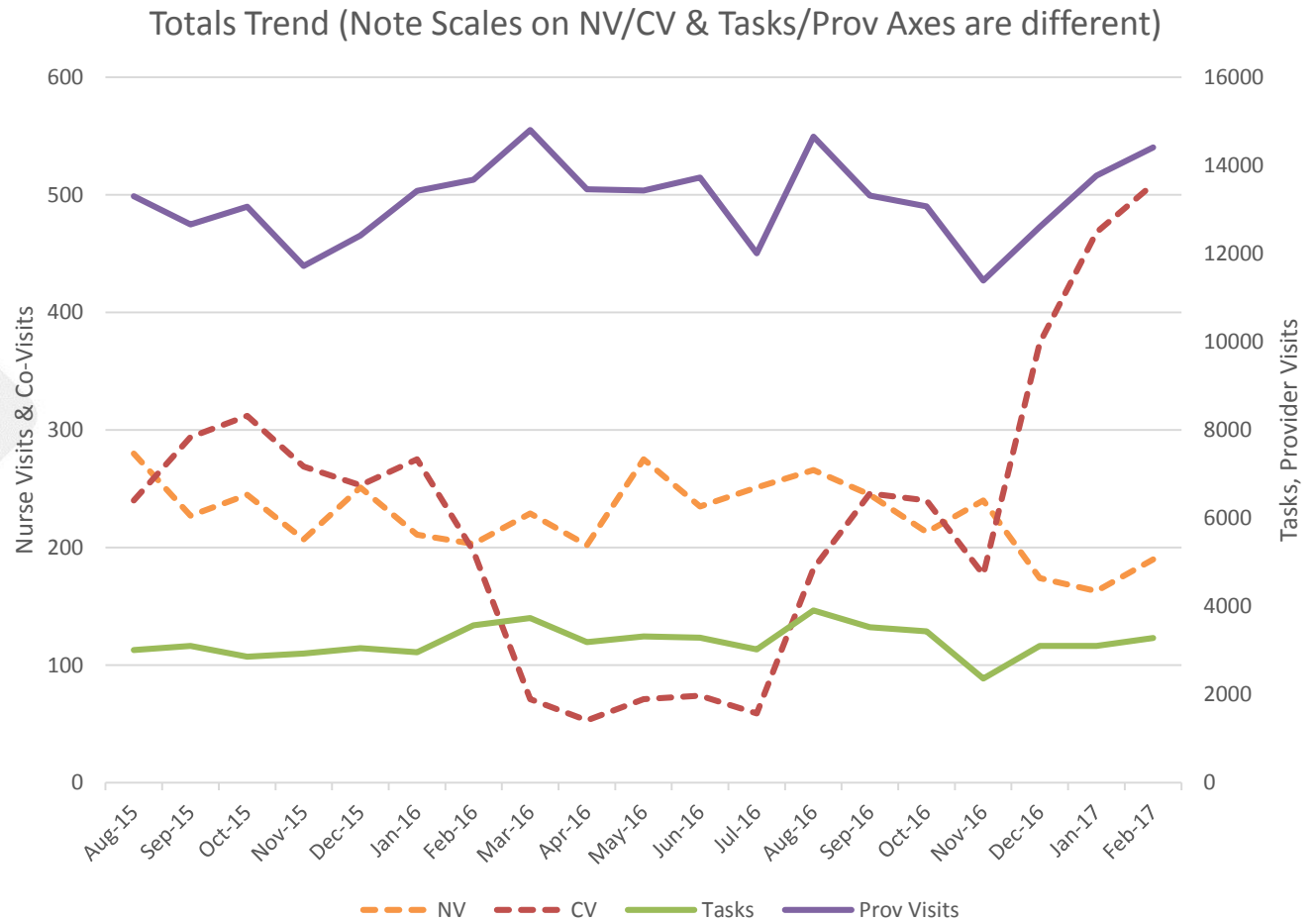
Average CV per Pod



Average CoVisits per RN FTE



Summary Comparisons



Who Uses the Data?

❖ Nurse Team Managers

- Best practices for completing work...and staying sane
- Validate nurses' perception of workload
- Identify barriers to increasing numbers

❖ Clinic Medical Directors

- Why aren't we doing as many co-visits as another site?
- How to increase numbers

❖ Clinic Nurses

- Why are we doing so many more INR visits than the other sites?
- How can we advocate for more staff given a consistent high levels by nurse?

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